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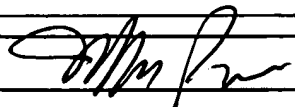
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of 1

Application Number 10/048409
 Filing Date 1/16/2002
 First Named Inventor Victoria M. Bellotti
 Art Unit 2143
 Examiner Name Jeffrey C. Pwu
 Attorney Docket Number A1490Q1-US-NP

Non Patent Literature Documents

Examiner Initials [*]	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	²
JP		BOONE, G. (1998). Concept Features in Re: Agent, an Intelligent Email Agent. In Proceedings The Second International Conference on Autonomous Agents, ACM, NY. 141-148	<input type="checkbox"/>
		CADIZ, J.J., DABBISH, L., GUPTA, A., & VENOLIA, G.D. (2001). Supporting Email Workflow. MSR-TR-2001-88: Microsoft Research.	<input type="checkbox"/>
		GWIZDKA, J. (2002). Reinventing the Inbox: Supporting Task Management of Pending Tasks in Email. In Proceedings of CHI 2002 Human Factors in Computing Systems, ACM, NY, 550-551.	<input type="checkbox"/>
		MACKAY, W.E. (1998). More than Just a Communication System: Diversity in the Use of Electronic Mail. In Proceedings of CSCW '88, Conference on Computer-Supported Cooperative Work, ACM NY, 26-28	<input type="checkbox"/>
		MOCK, K. (2001). An Experimental Framework for Email Categorization and Management. In Proceedings of The 24th Annual International ACM SIGIR Conference on Research and Development in Information Retrieval, ACM NY, 392-393.	<input type="checkbox"/>
		ROHALL, S.L., GRUEN, D., MOODY, P., & KELLERMAN, S. (2001). Email Visualizations to Aid Communications. In Proceedings of InfoVis 2001 The IEEE Symposium on Information Visualization, IEEE. 12-15.	<input type="checkbox"/>
		SEGAL, R.B., & KEPHART, J.O. (1999). MailCat: An Intelligent Assistant for Organizing E-mail. In Proceedings of The Third Annual Conference on Autonomous Agents, ACM NY, 276-282.	<input type="checkbox"/>
		TAKKINEN, J., & SHAHMEHRI, N., (1998). Café: A conceptual Model for Managing Information in Electronic Mail. In Proceedings of HICSS-31, The 31 st Hawaii International Conference on System Sciences, 44-53.	<input type="checkbox"/>
		WHITTAKER, S., & SIDNER, C. (1996). Email overload: exploring personal information management of email. In Proceedings of CHI '96, Conference on Human Factors in Computing Systems, ACM, NY, 276-283.	<input type="checkbox"/>
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¹ Applicant's unique citation description number (optional). ² Applicant is to place a check mark here if English Translation is attached.

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